

Healthcare Support Worker

Level: 2

Duration: 15 months

Healthcare support workers provide high-quality, compassionate care under the guidance of healthcare professionals like nurses or doctors.

Apprenticeship overview

You will be trained to assist with a range of clinical and non-clinical tasks. You'll support patients with their daily needs, monitor their health, and ensure they are comfortable and safe during their stay in a healthcare setting.

Core skills, knowledge and behaviours you will learn

- Basic clinical tasks (taking blood pressure, temperature, and weight)
- Assisting with daily living (eating, drinking, and hygiene)
- Person-centred care and respecting patient dignity
- Moving and handling patients safely
- Recognising and reporting changes in a patient's condition
- Effective communication with patients and the wider clinical team

Where you might work

- NHS Hospitals
- GP Surgeries
- Community health teams
- Hospice care

Typical job roles

- Healthcare Assistant (HCA)
- Nursing Assistant
- Ward Support Worker
- Phlebotomy Assistant



Good to know

You will be a key part of the "front line" of the NHS

The role involves shift work, including nights and weekends

You must be able to stay calm and compassionate in stressful situations