

Senior Healthcare Support Worker

Senior healthcare support workers carry out more complex clinical tasks and often supervise others within a specific clinical area.

Apprenticeship overview

You will gain advanced clinical skills and take on more responsibility for patient care. You will work under the indirect supervision of registered professionals, helping to implement care plans and mentor junior staff.

Core skills, knowledge and behaviours you will learn

- Complex clinical or therapeutic tasks delegated by a professional
- Leading and mentoring junior healthcare support workers
- Managing patient records and clinical data
- Promoting clinical effectiveness and patient safety
- Advanced safeguarding and duty of care
- Specialist skills based on your chosen option (e.g., Maternity, Mental Health)

In addition to the core content, you will choose one option from:

- Adult Nursing Support
- Maternity Support
- Theatre Support
- Mental Health Support
- Children and Young People Support
- Allied Health Profession Therapy Support

Where you might work

- Hospital wards or Operating Theatres
- Maternity units
- Mental health facilities
- Community therapy teams

Typical job roles

- Senior Healthcare Assistant
- Senior Nursing Assistant
- Maternity Support Worker
- Therapy Assistant

Level: 3

Duration: 27 months



Good to know

You will need to complete a Level 3 Diploma in Healthcare Support as part of this apprenticeship

The role requires a high level of accountability for your own work

You act as an advocate for patients who may not be able to speak for themselves